2016-17 was another successful year for the Division of Student Affairs. Our division provides leadership programs and services that promote student learning and success and give students the skills they need to think critically, solve problems, and develop identities rooted in civic and global engagement.

Every day, Student Affairs supports the 55,000 students who chose FIU as their institution, where they have the opportunity to learn about themselves, others, and their communities outside the classroom. Our 23 departments are committed to the success of our students.

The Disability Resource Center awarded over $300,000 in scholarship funds to over 70 students with disabilities in support of their academic success. The Center for Leadership and Service launched the GOJA-iChangeFIU social entrepreneur competition and implemented the Ashoka Changemaker Campus program. As further evidence of caring for our students, we implemented the Bias Education Response Team and the Haven sexual assault prevention program.

The Graham Center hosted the U.S. Department of State conference, “Prosperity and Security in Central America,” which was attended by Vice President Michael Pence, Secretary of State Rex Tillerson, Secretary of Homeland Security John Kelly, Secretary of Commerce Wilbur Ross, Jr., Secretary of the Treasury Steven Mnuchin, and by the presidents of El Salvador, Honduras, and Guatemala.

We expanded outreach to students, faculty, and staff by posting 96 news stories in FIU News, 5 stories in FIU Magazine, produced 13 videos, and 103 news stories appeared in outlets such as The Miami Herald and WSVN Ch. 7 News about our programs and services.

Sixteen construction and renovation projects are underway in Student Affairs, highlighted by the $25 million expansion of the Wellness and Recreation Center at MMC. The U.S. presidential election and immigration and DACA matters brought student activism to campus. The 14th Annual Relay for Life raised $115,003, and Roarthon (dance marathon) raised $98,334. As a division, fundraising surpassed $600,000.

We are thrilled to share our accomplishments in the following pages and look forward to another year of meaningful work with FIU’s most valued asset—its students.

Sincerely,

Larry Lunsford, Ph.D.
Vice President for Student Affairs
Health Promotion Services
Achieved reaccreditation from the International Association of Counseling Services
Served 2,985 unique students and provided 15,860 hours of direct service via 17,080 appointments. Of the appointments, 3,336 were for individual counseling and 298 group sessions were conducted
Hosted Lee Mui Wah, an internationally renowned Chinese American filmmaker, author, poet, Asian folktale teller, educator, community therapist and diversity trainer

Disability Resource Center
Welcomed 236 new students with disabilities to the university community, served 2,223 students, and congratulated 144 students with disabilities on their timely graduation
Awarded over $300,000 in scholarship funds to over 70 students with disabilities in support of their academic success and study abroad endeavors
Partnered with over 170 student volunteers and practicum students to provide quality tutoring services and testing support to DRC students

Wellness and Recreation Center—MMC
Hired new director for the Wellness and Recreation Center and had three full-time staff promotions
Moved into final phase of completion on the center’s $25 million expansion
Completed renovations to the existing recreation field

Wellness and Recreation Center—BBC
Two graduate/practicum internship students completed 850 hours of practicum experience and developed an HR guide manual
Student staff worked with Career and Talent Development staff to enhance their professional and educational skills that support their efforts toward graduation and career readiness
Added three new adventure programs based on responses from an annual survey to assess student requests for programming initiatives

Wellness and Psychological Services
Developed a comprehensive educational plan for Zika disease prevention
Collaborated with Counseling and Psychological Services to further enhance their respective stress management services, resulting in significant increases in access and utilization
Completed renovation of the MMC Student Health Center building

Counseling and Psychological Services
Achieved reaccreditation from the International Association of Counseling Services
Served 2,985 unique students and provided 15,860 hours of direct service via 17,080 appointments. Of the appointments, 3,336 were for individual counseling and 298 group sessions were conducted
Hosted Lee Mui Wah, an internationally renowned Chinese American filmmaker, author, poet, Asian folktale teller, educator, community therapist and diversity trainer
Involvement & Student Life

Center for Leadership and Service
- Launched the GOJA-iChangeFIU, the division’s first Social Entrepreneur Competition
- Designated as a Voter Friendly Campus by the NASPA and the Campus Vote Project
- Received two NASPA-FL Programs of Distinction Awards: Student Food Pantry and the Advanced Leadership Challenge

Orientation and Parent Programs
- The 2017 Peer Advisor Team was chosen by fellow orientation leaders from schools within NODA Region VI as the recipients of the Large Delegation Spirit Award
- Seven student leaders who have been involved in the office as Panther Camp Facilitators, Peer Advisors, and/or Student Assistants won 2017 Outstanding Student Life Awards
- Held 18 freshman orientation sessions with 4,893 students, 25 transfer student sessions with 5,084 students, and virtual transfer sessions with 8,339 students

Veteran and Military Affairs
- Successfully lobbied for the passage of HB 799 - Out of State Fee Waivers for Active Duty Service members, which allows in-state tuition for active duty military stationed around the world
- Successfully incorporated operations of the department into the Division of Student Affairs
- Co-hosted the first veteran’s appreciation breakfast

Student Media
- Hosted forums on student-police relations and financials with the collaboration of University Police, SGA, CARTA, and the Office of the President
- Debuted Panther Magazine
- Rebranded FIUSM to Panther Now and increased number of unique views by 10 percent

Campus Life MMC
- Implemented the Worlds Ahead DC Fly-in program, which exposes student leaders to DC opportunities for internships and full-time opportunities
- Hosted a workshop about how to prepare an effective budget request for the A&S Fee budget cycle
- Launched an engagement campaign to share the benefits of being involved on campus. The increased marketing toward freshman students showed a 37 percent increase in their attendance at Campus Life events

Campus Life BBC
- Hosted with External Relations and the School of Journalism and Mass Communications two separate workshops for students about the effective use of social media
- Launched a workshop about how to prepare an effective budget request for the A&S Fee budget cycle
- Debuted Panther Magazine
- Hosted forums on student-police relations and financials with the collaboration of University Police, SGA, CARTA, and the Office of the President
- Debuted Panther Magazine
- Rebranded FIUSM to Panther Now and increased number of unique views by 10 percent

Women’s Center
- Hosted author and feminist activist, Angela Davis, who facilitated four sessions with students at BBC and MMNC during the annual Women Who Lead Conference
- Developed the Student Ambassador Leadership Team (SALT), a new program at BBC to foster the leadership development of students as they educate the FIU community on women’s issues and empowerment
- Moved the BBC Women’s Center and Center for Leadership and Service office to a new location in WUC

Student Affairs Annual Report 2016-2017
Graham Center

Hosted the U.S. Department of State conference, “Prosperity and Security in Central America,” which was attended by the Vice President, Michael Pence, Secretary of State Rex Tillerson, Secretary of Homeland Security John Kelly, Secretary of Commerce Wilbur Ross, Jr., Secretary of the Treasury Steven Mnuchin, and by the presidents of El Salvador, Honduras, and Guatemala.

Completed two first-of-its-kind projects at FIU: washing stations to provide Muslim students with dedicated, convenient, and comfortable stations for ritual washing prior to prayer, and installed four solar-powered outdoor tables.

Implemented a DAS (distributed antennae system) for cell phone reception enhancement in the building for AT&T customers and for improved two-way radio signal for emergency personnel.

Wolfe University Center

Installed live streaming cameras in eight spaces, serving students’ need to access and engage in the union’s daily events and programs.

Installed an unrestricted restroom that affords students and the FIU community access to a physically accessible (ADA compliant) restroom open to people of any gender, commonly referenced as a “gender neutral restroom,” in an attempt to demonstrate the facility’s welcoming and inclusive environment.

Created a new mission statement that summarizes the purpose and intentions of the unit. The new mission statement aids students, employees, and the FIU community to understand where their contributions fit into the unit’s objectives.

Planning & Operations

Initiated expansion of the MMC Wellness and Recreation Center for opening Fall semester.

Completed the multipurpose recreation and practice field expansion project at MMC, which will provide two additional recreation fields for student use as well as support student athletic programs.

The Graham Center remodeling project will provide a new SGA office suite, an additional large multipurpose meeting room, and other student support spaces.

Housing

Collected $29.4 million revenue from student rent, fees, commissions, and conferences.

Renovated the University Towers and added new lounge furniture to Everglades and Lakeview Halls.

Spring 2017 housing move-out resulted in students donating 16,550 pounds of items to Goodwill and 1,053 pounds of food to the FIU Food Pantry.
Victim Empowerment Program
Provided crisis and advocacy services to 314 students
Provided violence prevention education presentations to 1,856 students
Engaged with the community through service on the Domestic Violence and Sexual Assault Coalition of Greater Miami, Miami-Dade County Domestic Violence Oversight Board, and the Sexual Assault Advisory Committee for the Roxcy Bolton Rape Treatment Center

Offered 1,685 programs tracked via online proposal and evaluation forms
Participated in Homecoming events for the fourth year, with 100 staff participating in the Homecoming Parade. Won first place in the Blue Spirit Office Decorating Contest, the Float Competition, and the Spirit Vehicle Competition
Offered several signature programs to increase retention and promote a four-year graduation, including Knock Knock, a faculty and staff engagement program with first-year residents, FIU NASPA Undergraduate Fellows Program, and the Academic Resource Center, tutoring services offered for and by residential students

Multicultural Programs and Services
The MPAS/Golden Drum scholarship students who were enrolled Fall 2016 had a 25 percent higher number of cumulative credits earned than their matched cohort. During the Spring 2017 term, MPAS/GD scholars also outperformed a matched cohort with an eight percent higher cumulative GPA
Student Support Services (SSS) cohorts outperformed matched cohorts in their cumulative GPA from 5.78 percent to 8.57 percent. The SSS cohorts also had higher number of credits earned than the matched cohorts by nine to 21.5 percent
Fundraising efforts totaled over $380,000

Student Conduct & Conflict Resolution
Significantly enhanced the efficiency of the admissions clearance review process to ensure that the admissions clearance process better adheres to best practice standards set by the Department of Education
Marked decrease in case turnaround; 30 percent decrease in time elapsed between the reporting of an incident and adjudication and 34 percent decrease in time elapsed between the occurrence of an incident and an adjudication
Emphasis on promoting the Civility Initiative, with over 850 students, staff, and faculty signing the Civility Pledge

Activity and Service Business Office
Implemented new procedures that permit student organizations to continue purchases for their events
Served over 1,300 students during Fall and Spring with direct purchases for events and/or group meetings
Worked with the Graduate and Professional Student Council (GPSC) to develop a procedure so that graduate travel is standardized with general approval by ASBO office

Victim Empowerment Program
Provided crisis and advocacy services to 314 students
Provided violence prevention education presentations to 1,856 students

University Ombudsman & Dean of Students Office
Implemented mandatory sexual training requirement for all new students. A total of 1,153 undergraduates and 271 graduate students admitted during the Spring 2017 semester completed the training
Engaged with the community through service on the Domestic Violence and Sexual Assault Coalition of Greater Miami, Miami-Dade County Domestic Violence Oversight Board, and the Sexual Assault Advisory Committee for the Roxcy Bolton Rape Treatment Center

Children’s Creative Learning Center
Increased visibility and collaboration throughout the university by collaborating with eight university departments to facilitate student-learning projects
Served more than 150 students by enhancing educational hands-on learning opportunities related to their field of study or employment at the center
Increased semester break program enrollment by 16 percent