



Office of the Ombudsman

Before meeting with the Ombudsman, it is important to understand the guiding principles of practice:

Confidentiality. All communications are kept confidential and will not be shared without the student's consent. *The Ombudsman will not guarantee confidentiality under the following conditions: a report of sexual assault, sexual violence, intimate partner violence, or stalking; a crime is witnessed or reported; there appears to be imminent harm to self or others; or matters involving minors.*

Neutrality and Impartiality. The Ombudsman does not take sides, and functions in a neutral role, independent of administrative authorities or other University structures. The ombudsman shall not advocate for any individual, but shall advocate for fair and equitably administered processes and shall facilitate discussion to identify best options to resolve problems.

Informality. The Ombudsman is an informal resource for students and does not participate in any formal administrative, academic or judicial process at the University. The Ombudsman is not able to override academic or administrative decisions made by individuals or departments who hold such authority. The Ombudsman is not an office of official notice to the University. A student's use of the ombudsman is voluntary and shall not be a required step in any grievance process. Official records are not maintained.

Independence. The Ombudsman is independent in structure, function, and appearance to the highest degree possible within the organization of the University.

If you understand the guiding principles of practice of the Ombudsman and wish to meet with the Ombudsman to discuss your concerns, please set up an appointment by calling 305-348-2797 or stop by GC 219 (MMC).